

9.3.7., 9.3.8. & 9.3.9. Correct Delivery of Bulk Feed & Unloading into Alternative Facilities

Standard

9.3.7. Are bulk feed products delivered into correctly identified farm storage facilities?

Drivers should be trained in delivery procedures and actions to take if bulk silos are unacceptable, delivery instructions are inadequate, or feed will not fit into the designated silo.

9.3.8. Product is not unloaded into alternative facilities unless specifically permitted by the recipient and documented?

Need to have been included within delivery driver training.

9.3.9. Do drivers inspect truck compartments to ensure complete emptying and report/record instances of incomplete unloading?

Returned feed should be cross referenced to return weighbridge documentation.

Purpose

Ensure training for delivery drivers has been conducted according to delivery procedures. Training shall include the delivery of bulk feed into correct bin/silo and checking of compartments post-unloading.

Reason

The proper delivery and complete emptying of bulk feed products is essential for maintaining safe and contaminant-free finished product. Incorrect unloading and overfilling can result in unintended mixing, particularly when unloaded into incorrectly labelled storage bin or silos that contain incompatible material. Both parties may suffer from an economic loss and operational inefficiency. Drivers require knowledge and awareness to ensure the risk is reduced and responded to in the appropriate manner.

Unloading into alternative facilities may be required in some cases, such as an emergency disease outbreak. Drivers shall be made aware of the provisions for unloading into alternative facilities to maintain the safety and quality of finished feeds.

What is Acceptable?

There shall be NO unloading into silos that are unacceptable, there is a lack of delivery instructions, or storage size is inadequate. Fact Sheet 9.3.6 discusses the responsibility of feed clients to provide safe and unobstructed facilities for unloading, this includes correct identification of storage facilities. However, where these conditions are not met, delivery drivers hold the responsibility to not unload bulk feed.

In the event that feed is returned, this shall be checked against return weighbridge documentation. The correct amount is to be mass balanced against initial delivery docket. All bulk feed shall be accounted for to ensure a feed safety risk is not created.

Delivery Procedures

A procedure for the safe transport of finished feeds and unloading may be created. The procedure should provide examples where unloading should not occur, such as but not limited to:

1. No clear identification of silo / storage bins.
2. Storage size inadequate.
3. Unloading instruction are different to those communicated prior to arrival.
4. Unloading of bulk is unsafe ([Silo Safety Alert](#) advice).

Delivery procedures shall also provide a checklist to delivery drivers for when arriving on feed clients' site, including, but not limited to:

1. Completed delivery note.
2. Mill manager/person responsible at feed client site to be aware of contents of delivery.
3. Complete unloading of compartments in the order provided by operator.
4. Checking complete emptying of compartments.

Procedures shall take into consideration the scenarios for potential unloading into alternative facilities. These may include, but not limited to:

1. Recent outbreak on feed clients' site that restricts the delivery of product.
2. Unsafe driving condition such as flooding and excessive mud.
3. Queue of other deliveries causing a hold of product unloading.

Scheduled training & awareness

Procedures may be used for awareness and competence training of delivery drivers. Documents listed in Fact Sheet 9.3.5 may also be used. For ongoing and refresher training, delivery procedures may be distributed to transport companies in a quarterly memo, or bi-annual fact sheets. This should include biosecurity training.

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